

Frequently Asked Questions

Question – When is the best time for medical/dentist appointments to be made?

Answer – Wherever possible appointments should be made outside of school time. If you do have an appointment during the school day please ensure that you bring your child into school before and after the appointment so this does not affect their good attendance.

Question – If I cannot make a medical/dentist appoint for my child outside of the school day what do I need to do?

Answer – If your child is absent during the morning or afternoon registration, you will need to provide your school with evidence of the appointment so that they can authorise the absence.

Question – Will I be fined if I take my child on holiday during the term?

Answer – Yes, you can be fined for taking your child on holiday during term time.

Question – Can I appeal a holiday fine?

Answer – No, there is no right to appeal a holiday fine.

Question – Will my child's absence be authorised for religious observance?

Answer – Yes, but you will need to notify the school in advance.

Question – What should I do if my child is refusing to go to school?

Answer – Speak to your child's class teacher / head of year as soon as possible for them to advise you of the best way school can help to engage your child back into school.

Question – My child is being bullied and is frightened to come back to school. What can I do?

Answer – Speak to your child's class teacher / head of year as soon as possible or make an appointment with the headteacher.

Question – My child's absence is due to illness, they have caught everything since starting school, what would you suggest?

Answer – It is normal for children to catch common illnesses through mixing with other children at school. If you are concerned about this you should speak with your GP or ask the school to make a referral to the school nurse.

Question – My child has Special Educational Needs (SEN) which causes delays in getting to school in the mornings, what can I do?

Answer – Speak to your child's class teacher / head of year as soon as possible or make an appointment with the headteacher & Schools Special Education Needs Coordinator (Senco).

Question – I don't think my child is getting the correct support in class.

Answer – Speak to your child's class teacher / head of year as soon as possible or make an appointment with the headteacher & Schools Special Education Needs Coordinator.

Question – How long do I need to keep my child off school for Covid?

Answer – There is currently no quarantine period which means your child should return to school as soon as they are well enough.

Question – How long shall I keep my child off for sickness and diarrhoea?

Answer – You should notify your school of your child's condition and contact your GP or call 111 to find out when your child is no longer contagious.

Question – I cannot bring my child to school due to my own health/ mental health, will this be authorised?

Answer – school will not authorise absence for a parent's illness. You should contact the school office who will offer you advice and guidance.

Question – My child is anxious about attending school, what can I do?

Answer – Speak to your child's class teacher / head of year as soon as possible or make an appointment with the headteacher.

Question – Can my child attend school on a part time basis?

Answer – No, a temporary part-time timetable can only be put in place to meet pupil's individual needs. For example, where a medical condition prevents a pupil from attending full-time education.

Question – Why is my child's attendance so low when they always attend school?

Answer – Pupils are recorded as absent if they arrive late to school after the morning and afternoon registers are closed.

Question – If there is adverse weather and I keep my child at home, will this be authorised?

Answer – If the school is open your child is expected to attend, information on weather conditions will be available on the school website on that day.

Question – I have moved home and I am having difficulty getting my child to school, what shall I do?

Answer – Speak to your child's class teacher / head of year as soon as possible.

Question – We are moving home. Will this be authorised if I keep my child at home?

Answer – No, your child will be expected to attend school and you should make the school aware of the day you are moving.